




Redressal of Client Grievances

Investors who wish to file a complaint with **Equitree Capital Advisors Pvt Ltd** may do so in writing through the following channels:

 **Email:** info@equitreecapital.com

 **Phone:** +91 22 49726816

Equitree is committed to addressing investor complaints within **21 calendar days** from the date of receipt.

Escalation Process

If investors are not satisfied with Equitree's response, they may escalate their grievance to **SEBI**:

 **Online Portal:** <https://scores.gov.in/>

 **Write to SEBI** (Details available on SEBI's official website)

Online Dispute Resolution (ODR)

If the investor remains unsatisfied after exhausting the above options, they may initiate **dispute resolution** through SEBI's **ODR portal**:

 **ODR Portal:** <https://smartodr.in/login>